



## PET PORTAL & WEBSITE INFORMATION

Wolf Creek Veterinary Clinic takes pride in providing excellent medical care to your pets and excellent service to our clients. We want to ensure that we are always accessible to meet your needs. Of course, we always love to hear from you in person or on the phone; however we understand that it is not always convenient for you so we want to remind you that we are available 24 hours a day on our website through your personal pet portals. In your pets personal portal you are able to:

- Request and track appointments
- Check your pet's vaccination and exam schedule
- Request prescription refills so they are ready when you come in
- Receive reminders to give your monthly medications
- Access a library of pet health information
- Receive important medical alerts
- Provide feedback through a satisfaction survey
- Much more – check it out!

We check the requests throughout the day and respond back to you. This is just another way to keep in touch! In an effort to keep our records up to date we ask that you log onto your pet portal check it out if you haven't been in it yet and also check your address, phone number and email address. If you need to make any updates simply hit the edit button and we will update our records. We would love to hear from you, so if you have any feedback, complete a satisfaction survey or give us a call!

To access your personal pet portal: Go to our website [www.wolfcreekvetclinic.com](http://www.wolfcreekvetclinic.com) and click on the pet portal login button. If you have forgotten your password, click "forgot password" and a link will be sent to you to reset your password (please check your junk mail if you do not receive the link) or simply call us at (913) 724-1919 and we can reset your password for you.

Thank you and as always, we appreciate the opportunity to take care of your pets.

The Doctors and Staff at Wolf Creek Veterinary Clinic

14370 Parallel Rd, Basehor, KS, 66007; (913)724-1919

***Treating pets as if they were our own!!***